

Data Breach: Investigations and Readiness

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Abstract

Turn on the television and you are more likely to hear about a data breach than any other security incident. Despite all security measures, data leakage and exfiltration still occur in “well-protected” enterprise networks – bypassing all defensive measures. Unless a viable process exists to protect valuable corporate intellectual property and customers’ sensitive information, data breaches and loss will become commonplace rather than an anomaly. Real-world experience gained from preparing high-stake organizations against data loss as well as in conducting high-profile investigations will be shared with participants. These experiences should help attendees anticipate, prepare for, and conduct forensically-sound data breaches investigations timely.

Data Breaches

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- ❑ **Anthem – 80 million records – Linked to China**
- ❑ **Sony**
- ❑ **Target**
- ❑ **Home Depot**
- ❑ **JP Morgan Chase**
- ❑ **Goodwill**

Data Breaches

Courtesy: <http://data-breach.silk.co/>

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2014 Data Breaches	Type of Breach	Records Breach	Type of Target
Internal Revenue Service - 18/03/2014	Insider	20,000	Government and Military
BigMoneyJobs.com - 06/04/2014	Hacking or malware	36,802	Businesses - Other
Snapsaved.com - 13/10/2014	Hacking or malware	200,000	Businesses - Other
Placemark Investments - 23/05/2014	Hacking or malware	11	Businesses - Financial and Insurance Servi
McKenna Long & Aldridge - 26/02/2014	Hacking or malware	441	Businesses - Other
The Variable Annuity Life Insurance Compar	Insider	774,723	Businesses - Financial and Insurance Servi
Iowa State University - 22/04/2014	Hacking or malware	29,780	Educational Institutions
BioReference Laboratories, CareEvolve - 25/	Unintended disclosure	3,334	Healthcare & Medical Providers
Apple Valley Christian Care Center - 16/07/2	Unintended disclosure	500	Healthcare & Medical Providers
CVS/Caremark - 30/07/2014	Unintended disclosure	350	Businesses - Financial and Insurance Servi
Emory Dialysis Center - 11/03/2014	Portable device	826	Healthcare & Medical Providers
Humana - 23/05/2014	Portable device	2,962	Healthcare & Medical Providers
Department of Behavioral Health and Develo	Portable device	3,397	Government and Military
Coca-Cola Company - 24/01/2014	Portable device	18,000	Businesses - Other
The Home Depot - 06/02/2014	Insider	30,000	Businesses - Financial and Insurance Servi
The Home Depot - 02/09/2014	Hacking or malware	56,000,000	Businesses - Financial and Insurance Servi
Seton Northwest Hospital - 28/04/2014	Insider	180	Healthcare & Medical Providers
John Hopkins University - 07/03/2014	Hacking or malware	1,307	Educational Institutions
Department of Health and Mental Hygiene -	Hacking or malware	14,000	Government and Military
Beachwood-Lakewood Plastic Surgery - 29/	Portable device	6,141	Healthcare & Medical Providers
Regional Public Safety Communication Age	Hacking or malware	6,000	Government and Military
Eastern Alliance Insurance Group - 27/02/20	Insider	23	Businesses - Other
North Dakota University - 06/03/2014	Hacking or malware	290,780	Educational Institutions
Indiana University - 26/02/2014	Hacking or malware	146,000	Educational Institutions
Boulder Community Health - 08/05/2014	Physical loss	16	Healthcare & Medical Providers
Department of Social Services - Alamance C	Insider	33	Government and Military
Various Taxi Cab Companies in Chicago - 0	Hacking or malware	466	Businesses - Other
University Hospitals - 28/11/2014	Insider	692	Healthcare & Medical Providers
University of Maryland - 19/02/2014	Hacking or malware	309,079	Educational Institutions
Department of Employment and Workforce	Insider	4,658	Government and Military

Type of Breach

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- ❑ Insider
- ❑ Hacking or malware
- ❑ Unintended disclosure
- ❑ Portable device
- ❑ Physical loss
- ❑ Stationary device

Type of Target

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- Government and Military
- Businesses - Other
- Businesses - Financial and Insurance Services
- Educational Institutions
- Healthcare & Medical Providers

Security Practices

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- Good: Have protection, monitoring practices, don't think they have been compromised
- Bad: Rely on Firewalls and IDS
- Ugly: No one cares about us. We have nothing of value to loose

Anticipate data breach will occur!

Anticipate & Prepare for Data Loss

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- Fortify your Security Processes
- Create a Breach Investigation Plan
 - ▣ Rehearse the Plan
- Build a Breach Investigation Capability
- Conduct Proactive Threat Response

Fortify Security Processes

Courtesy: <https://www.sans.org/critical-security-controls/>

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- ❑ 1: Inventory of Authorized and Unauthorized Devices
- ❑ 2: Inventory of Authorized and Unauthorized Software
- ❑ 3: Secure Configurations for Hardware and Software on Mobile Devices, Laptops, Workstations, and Servers
- ❑ 4: Continuous Vulnerability Assessment and Remediation
- ❑ 5: Malware Defenses
- ❑ 6: Application Software Security
- ❑ 7: Wireless Access Control
- ❑ 8: Data Recovery Capability
- ❑ 9: Security Skills Assessment and Appropriate Training to Fill Gaps
- ❑ 10: Secure Configurations for Network Devices such as Firewalls, Routers, and Switches

Fortify Security Processes (Contd.)

Courtesy: <https://www.sans.org/critical-security-controls/>

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- ❑ 11: Limitation and Control of Network Ports, Protocols, and Services
- ❑ 12: Controlled Use of Administrative Privileges
- ❑ 13: Boundary Defense
- ❑ 14: Maintenance, Monitoring, and Analysis of Audit Logs
- ❑ 15: Controlled Access Based on the Need to Know
- ❑ 16: Account Monitoring and Control
- ❑ 17: Data Protection
- ❑ 18: Incident Response and Management
- ❑ 19: Secure Network Engineering
- ❑ 20: Penetration Tests and Red Team Exercises

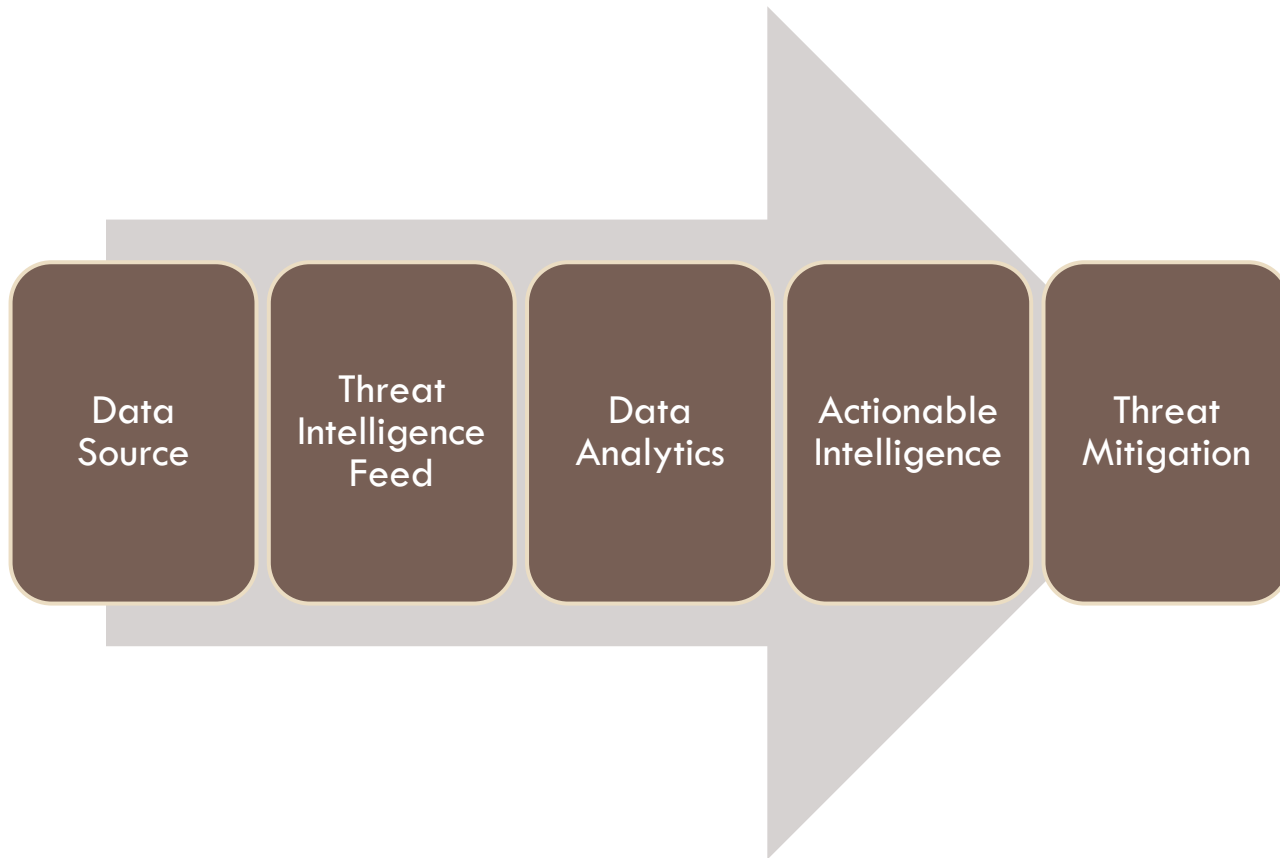
How Do You Know Your Security Process is Working?

Proactive Threat Response

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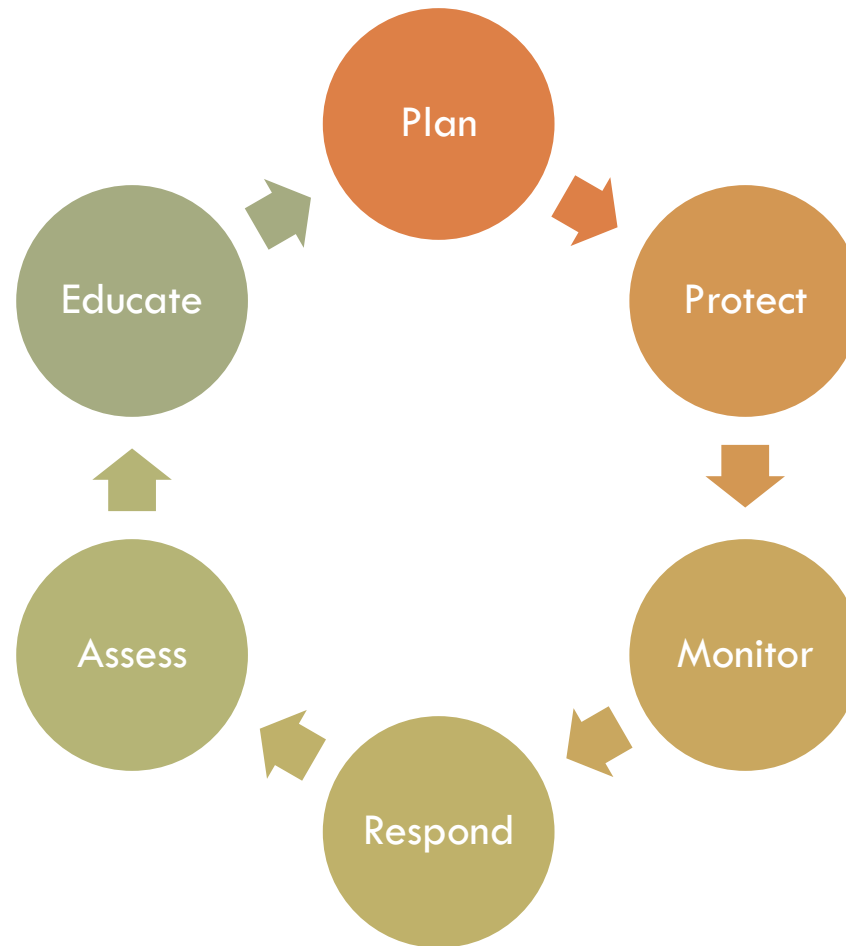
- ❑ Continuous threat assessment/detection
- ❑ Centralized data feed from endpoints, network devices, applications, SIEM
- ❑ Data Analytics
- ❑ Threat Intelligence feed (external/internal)
- ❑ Actionable Intelligence
- ❑ Threat Mitigation

ThreatRESPONDER™



Breach Readiness

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QUESTIONS?